

Microsoft Dynamics NAV systems administrator

Duties:

- System administration and ownership of Microsoft Dynamics NAV systems and projects, including reports and analysis
- Maintain key systems and cloud infrastructure for continuous availability
- Regular testing of system infrastructure including Microsoft Azure and SQL Server
- Help Desk/2nd line technical fixes/troubleshooting to address incidents and relevant service requests mainly in WGC Support Centre but as required in stores around the UK
- Work with the broader IT team and external partners and suppliers on problem management across all IT systems.
- Full management and support of the company hardware including PC, MAC, Windows mobile, apple mobile devices and surface pro tablets.
- Maintain asset records of hardware and software for compliance and audit control
- To manage and drive various IT projects throughout the business sometimes multiple projects at once.
- To manage/support remotely all IT business needs of Dynamics NAV stores and initially Qatar store

Skills / Experience

- In depth knowledge and experience of Microsoft Dynamics NAV 2015
- Knowledge of Microsoft Server software (Windows2008/2012/2016 along with Azure, SQL Server and AWS)
- SQL SSRS and DBA - will be required to build reports and compile data
- Microsoft Office 365
- Laptops/PCs/Printers/LAN & WAN networks/ AV and Firewalls knowledge
- EPoS systems
- Apple MAC, iPhone and tablets
- Windows phones
- Office 365 setup and administration
- Windows 7, 8.1 and 10 desktop support experience
- Experience of Dynamics AX or CRM and advantage

Qualifications:

- Full UK driving licence and own car
- Computing-related degree or equivalent experience (5 year min time served)
- Microsoft qualifications - Dynamics NAV CRM/administration qualifications
- ITIL Level 3 or above
- Prince 2 (highly desirable)

- MCTS or higher (highly desirable)

Whats On Offer:

- Competative Salary - £35-40,000
- 10% Bonus Scheme
- 28 Days Holiday
- Staff Discount (including friends & family)